



Attorney's Docket No.: 02324-019001

GAU 2731

57L
8-1400

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Luis Ortiz et al.
Serial No. : 09/267,178
Filed : March 12, 1999
Title : COMPUTER TELEPHONY SYSTEM USING MULTIPLE HARDWARE
PLATFORMS TO PROVIDE TELEPHONY SERVICES

Commissioner for Patents
Washington, D.C. 20231

TRANSMITTAL

The following correspondence relating to this application is enclosed for filing:

1. Information Disclosure Statement;
2. Form PTO-1449;
3. Copies of Cited Reference; and
4. A Return Postcard.

Please date stamp and return the enclosed postcard.

Please apply any charges or credits to Deposit Account No. 06-1050.

Respectfully submitted,

Date: 8/7/00

Steven J. Shumaker
Reg. No. 36,275

Fish & Richardson P.C., P.A.
60 South Sixth Street, Suite 3300
Minneapolis, MN 55402
Telephone: (612) 335-5070
Facsimile: (612) 288-9696

60018568.doc

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

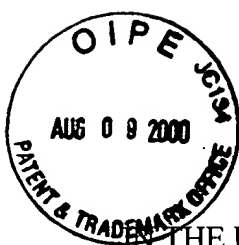
I hereby certify under 37 CFR §1.8(a) that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated below and is addressed to the Commissioner for Patents, Washington, D.C. 20231.

August 7, 2000
Date of Deposit
Signature

Jodi L. Meany

Typed or Printed Name of Person Signing Certificate

RECEIVED
AUG 11 2000
TTC 2700 MAIL ROOM



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Luis Ortiz et al.
Serial No. : 09/267,178
Filed : March 12, 1999
Title : COMPUTER TELEPHONY SYSTEM USING MULTIPLE HARDWARE
PLATFORMS TO PROVIDE TELEPHONY SERVICES

Commissioner for Patents
Washington, D.C. 20231

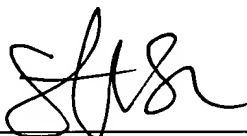
INFORMATION DISCLOSURE STATEMENT

Applicant submits the references listed on the attached form PTO-1449, copies of which are enclosed.

This statement is being filed within three months of the filing date of the application or before the receipt of a first Office action on the merits. Please apply any charges or credits to Deposit Account No. 06-1050.

Respectfully submitted,

Date: 8/7/00

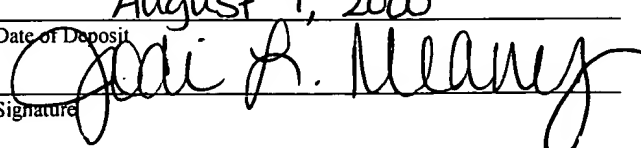

Steven J. Shumaker
Reg. No. 36,275

Fish & Richardson P.C., P.A.
60 South Sixth Street, Suite 3300
Minneapolis, MN 55402
Telephone: (612) 335-5070
Facsimile: (612) 288-9696

60018572.doc

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

I hereby certify under 37 CFR §1.8(a) that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated below and is addressed to the Commissioner for Patents, Washington, D.C. 20231.

August 7, 2000
Date of Deposit

Signature
Jodi L. Meany
Typed or Printed Name of Person Signing Certificate

RECEIVED
AUG 11 2000
TC 2100 MAIL ROOM